



## LCA SUBURBAN DIVISION

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April - June 2019 Newsletter

### Spring 2019 – Customer Notices & Updates

#### Hot Topic: Tips & Tricks to help you Find & Fix Leaks!

In March, Lehigh County Authority helped to spread the word about “Fix a Leak Week!” In partnership with the U.S. Environmental Protection Agency (EPA’s) WaterSense® program, LCA shared facts and information to help figure out where leaks may be lurking.

The flapper in the toilet tank is a lot like belts and hoses in your car. Made of rubber, it can age and deteriorate over time, then not seal well. When that happens, you have a leak! You may hear the toilet running, but many toilet leaks are sneaky and silent! Water slowly leaks out and can cause a higher water bill!

Fixing a toilet flapper is something you can learn to do by watching YouTube® videos, if you like to do it yourself, but it is very important to make sure you get the right size replacement part. It’s a good idea to turn off the water to the toilet, remove and take the old flapper along with you to the hardware store. Otherwise, call a licensed plumber! Remember, a leaking toilet can waste up to 200 gallons of water per day!



Find more tips and a helpful checklist on our website, [www.lehighcountyauthority.org](http://www.lehighcountyauthority.org), under Customer Service/Common Service Issues.

#### **Flushing Program Information:**

LCA will continue to conduct our water system flushing program, which is required to help remove buildup of sediment in our water lines and improve water quality for all customers. However, when we are flushing the water system in your neighborhood, you may experience decreased water pressure or dirty water.

**Safety Notice:** If you see hydrant flushing crews working in the area, please drive carefully and treat them like any other road construction crew.

**Brown Water Notice:** Discoloration of your water after system flushing only affects the appearance of the water. There is no health risk associated with the discoloration of water after system flushing. If your water does not clear up, contact LCA. After flushing is completed in your area, turn on your cold water tap. If you encounter discolored water, shut the water off and wait several minutes before you turn on your cold water tap again. If pressure or volume seems low, check faucet screens for trapped particles. If the issues do not resolve, please call LCA Customer Care at 610-398-1444.

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**Your Water Quality Report is Now Available Online!**

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Each year, we provide our customers with an annual Water Quality Report to let you know how our water quality stacks up against federal and state standards for safe drinking water. We encourage you to review this report as it provides details about the source and quality of the drinking water delivered to your community in 2018.

If you wish to have a paper copy, you can print one directly from our website. You can also receive a printed version by contacting us at 610-398-1444.

**Attention landlords, businesses, schools, restaurants and other large employers!** Please share this info with tenants, students, employees, patrons and other water users at your location who do not receive an LCA water bill.

*Este informe contiene informacion muy importante sobre se agua potable. Traduzcalo o hable con alguien que lo intenda bien.*

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**Finding your Water Quality Report online is easy!**

**If you live or work here...**

**Visit us online here to view your report...**

Mill Creek Acres in Washington or Heidelberg Twp.....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/MCD.pdf">www.lehighcountyauthority.org/wp-content/uploads/MCD.pdf</a>
Schnecksville / Neffs area in North Whitehall Twp.....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/NWD.pdf">www.lehighcountyauthority.org/wp-content/uploads/NWD.pdf</a>
Villages of Slatedale or Emerald and along Welshtown Road in Washington Twp.....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/WTD.pdf">www.lehighcountyauthority.org/wp-content/uploads/WTD.pdf</a>
Beverly Hills development in Lower Milford Twp.....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/BHD.pdf">www.lehighcountyauthority.org/wp-content/uploads/BHD.pdf</a>
Heidelberg Heights development in Heidelberg Twp.....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/HHD.pdf">www.lehighcountyauthority.org/wp-content/uploads/HHD.pdf</a>
Mink Estates & Far View Farms developments in Upper Milford Township.....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/UMD.pdf">www.lehighcountyauthority.org/wp-content/uploads/UMD.pdf</a>
Buss Acres & Deer Run developments in Upper Milford Township.....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/UMCD.pdf">www.lehighcountyauthority.org/wp-content/uploads/UMCD.pdf</a>
Areas immediately outlying the Borough of Emmaus in Upper Milford, Salisbury & Lower Macungie Twp..... (Note: this water system is sometimes referred to as our "Emmaus Consecutive Division")	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/ECD.pdf">www.lehighcountyauthority.org/wp-content/uploads/ECD.pdf</a>
Pine Lakes at Lynn development in Lynn Township.....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/PLD.pdf">www.lehighcountyauthority.org/wp-content/uploads/PLD.pdf</a>
Madison Park North development in Lynn Township.....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/MND.pdf">www.lehighcountyauthority.org/wp-content/uploads/MND.pdf</a>
Clearview Farm Estates development in Moore Twp.....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/CFD.pdf">www.lehighcountyauthority.org/wp-content/uploads/CFD.pdf</a>
Arcadia West / West Hills business parks and the Northwestern Lehigh Elementary School in Weisenberg Township.....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/AWD.pdf">www.lehighcountyauthority.org/wp-content/uploads/AWD.pdf</a>
<b>Anywhere else in Lehigh County!</b> ..... <b>(this includes portions of Upper and Lower Macungie, Salisbury, South Whitehall, Upper Milford and Lowhill townships, called our "Central Lehigh Division.")</b>	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/CEN.pdf">www.lehighcountyauthority.org/wp-content/uploads/CEN.pdf</a>

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