

Dennis Moncion

Allentown Water / Sewer Customer - yes

I believe we should find another way to fund these expenses. We can possibly legalize marijuana and use that revenue to pay for these expenses.

Edward Hartman

Allentown Water / Sewer Customer - yes

Mismanagement

The people in charge should lose all authority over LCA. You paid too much for Allentown Water rights. You obviously do not understand how to budget for construction projects.

Gregory Reppert

Allentown Water / Sewer Customer - yes

I live and own 30 properties in Allentown PA and I feel that moving billing to monthly will impact significantly the accounting a multiple property owner will need to do. Furthermore, the significant increases by the fixed costs assoc. with the monthly billing will significantly increase the need to raise rents in an already tight rental market. Please consider offsetting the need to address capital projects with a gradual plan that addresses the needs of capital expenditures and preserves the quarterly billing. I'm not convinced the monthly billing will save much for addressing the capital needs because of the added cost of doing monthly reads.

Question: Can you use more technology to have more people go paperless with their bills and allow technology to read these meters, maybe with an app on the phone so people could read their own meters?

Iona Torres

Allentown Water / Sewer Customer - yes

Do not agree with monthly billing. Can't afford this increase and they just did an increase. I have a family of 4 with one income.

Clarence Smith

Allentown Water / Sewer Customer - yes

I am concerned about the safety of the water as far as drinking. For over 5 years I have gotten sick from drinking the water. I started drinking bottled water back then a thought maybe it was something else that was making me sick. Went back to drinking the water and got sick again. I contacted the city and they told me to see a doctor. I have not gone back to drinking the water since. Around the time it started, the city started spraying herbicides on over the sides of a street close to where I believe there is a water supply. I believe that by doing that the water quality has gone down and is unsafe. I fail to understand why LCA needs to pay for the upkeep that the city neglected for decades and why we have to pay for something that should have been taken care of. I also did some research and found out that despite you saying it is safe to drink, Allentown water, in some studies, is less safe to drink than that in flint Michigan.

Zeta Gordon

Allentown Water / Sewer Customer - yes

I am a retiree I don't have any extra money to pay bill or insurance. If there a broken pipe on my property its my responsibility. Why should I keep putting money in your bank if you know you could not take care of the citizen. I don't think you should have started give it back to the city.

Question: Why should we seniors pay extra for water that we don't even used. This is not fair for people on fixed income. Raising household rate @ \$13.00 per month is \$39.00 extras which some of us citizens don't have you people don't have any consideration for others. Why are you taking on the residents of Allentown?

Deloris Green

Allentown Water / Sewer Customer - yes

As a senior living on a limited income I think it is very hard for me to afford a monthly water bill I bill PPL bill the county seems to want to left the seniors homeless or go back to work. This monthly water bill is very difficult for me also single.

Question: Why should we change from 3 months payment to monthly and why didn't the private company figure this out before they make the decision to take over the water company. May they should return it back to the county.

M. Bermudez Rivera

Allentown Water / Sewer Customer - yes

The water is undrinkable chlorine smell and cloudy water. I'm on a fixed income spending \$42.00 monthly for drinking cooking water on top of my \$70.00 quarterly. Add \$42.00 x 3 - \$126.00 + \$70.00 quarterly - \$196.00 for water.

Question: What program will be implemented to help pay the water increase?

Cheryl Singleton

Allentown Water / Sewer Customer - yes

Allentown water first of all is non-drinkable. I have to buy water to compensate for this water. If there is a 13.00 increase per month my water bill will be 936.00 per yr. I am one person in a household and a senior citizen.

Suzanne Holden

Allentown Water / Sewer Customer - yes

This was a great & informative meeting. Your decision must be revoked. We can't afford 13\$per month as a single user my increase is too great.

Jackie Linton

Allentown Water / Sewer Customer - yes

I don't think the resident should take up the responsibility of paying the pension money back. Paying enough for water. We are senior on a budget. We don't need an increase at this time. Let the bill stay at the 3 months payment.

Diana M Lynn

Allentown Water / Sewer Customer - unknown

Concerning monthly water bill and increase in costs My entire worksite has closed down I have been displaced and have been looking for a job and mainly the jobs out there are 2 to 4\$ less pay per hour I canceled my land line and next is cable to make ends meet Every year utilities keep going up and up . Personally I can't even begin to afford this I am just trying to survive so I am not in the financial situation to agree with the increase. Thank you

Joseph W Grazer

Allentown Water / Sewer Customer - unknown

Does everyone get billed Jan, Apr, July, and Oct.? Keep everyone quarterly, just change 33% of people to their first quarter bill to be in Feb., then 34% to their first quarterly bill in March, then every month money will be coming in not all at once each quarter.

Friedrich Hunsicker

Allentown Water / Sewer Customer - unknown

Unfair to us landlords and renters it's hard to get paid from them now trying to mail it to them to pay it us ridiculous nobody wants to keep paying money for your company to make more and more money if you can't make it sell it back to the city.

Not fair to the tenants new raises the water bill I raise the rents nowhere in the US do we pay monthly for water everywhere is every 3 months why would Allentown be any different isn't there a law for monopolizing AT&T had to break up they need to have more competition for water so that people are not being charged more water is being monopolized I think there is a law an old monopolizing I'm going to look into that there should be more competition even with water

We have six water bills for tenants I know we can send them the bill directly but if they don't pay we, are the responsible party. Monthly bills are only good for you and no one else always putting rates up and now adding \$13 more a month people are struggling and living paycheck to paycheck This is another propaganda to soak the city of Allentown residents

Kathleen Aubertin

Allentown Water / Sewer Customer - unknown

Regarding the meeting may 17...I cannot attend but want You to know that even \$13 a month more than I can afford...I am a senior , a widow, with total income of \$20,000 per yr...
.Please consider everyone in your decision... Thank You..

Barbara Miller

Allentown Water / Sewer Customer - unknown

I looked for the link to provide my input on the proposed monthly billing and rate increase but the link wasn't there. My input is that I support converting to monthly billing and the proposed rates, even though it means an increase. Our water rates are very reasonable and we need

to properly repair and maintain a very old system, so an increase is fine with me. We would be irresponsible if we did not address this need now.

Ken Webb

Allentown Water / Sewer Customer - unknown

To whom it may concern:

What do you do when someone is a senior on a fixed income and you find you now have to pay Over a \$100 more/yr for water/sewer service?

Slice of Life for you-

- 1.The City or the county installed new water meters a year or two ago. The average cost to my household annually prior to that was about \$160/yr. Once the new meter was installed that cost was raised to about \$200./yr.
- 2.PPL installed a new meter for electric at my home-I feel I am paying a higher electric rate than I was before. More \$\$ out of pocket.
- 3.I have the usual taxes to pay.
- 4.This past winter I paid an average of \$400/mo. For oil for oil heat. 4 months is \$1600. Approximately.

I have only so much financial resources and that's it. I don't want to see them depleted.

Why can't you come up with some other idea instead of costing residents even more money??

Thank you for your time. That is my input.

Bradley Piatt

Allentown Water / Sewer Customer - unknown

The conversion to monthly billing will increase overhead cost to handle bills of Allentown customer threefold. Processing 12 bills costs more than processing 4. The cost increase is undeniable and fiscally irresponsible. If a rate increase is needed apply through the process and have it evaluated. Ethical organizations don't look for loopholes in deals and raise cost in an attempt to improve cash flow. It appears you may have made a bad deal and it is more costly to operate than you projected. In that case you live with it.

Stephen Aronson

Allentown Water / Sewer Customer - unknown

the 60's are over ,get off the drugs-
if I must pay monthly, I expect a 15% discount. If you want cash flow, you HAVE TO PAY for

it. NOT ME PAY YOU

As it is my water bill went up \$230 for the water run off tax–

If you made a bad deal and can't earn a profit — tough– chalk it up as a bad decision by management.

Diane Cheer

Allentown Water / Sewer Customer - unknown

Hello LCA,

Re: Public input meeting on water/sewer rates. I should think that if the so-called LCA Board of Directors is making a vague (to us) decision to increase our rates by about \$156.00 per year, then they should have the human dignity and integrity to attend the meeting in person and not just be "reported to".

What exactly is meant by "additional revenue is needed to repair and maintain the water and sewer systems"? Could you be very specific about that? If you are going to ask for more money as though this is a casual occurrence, then you should detail what you are talking about.

It seems to me this is not our problem. We do not pay for any other service to be repaired and maintained. Why do you not have the money for this? Your average person does not have the money either. Most middle class families have been on a fixed income for years as hourly wages have been frozen, while everything else skyrockets. Many Allentown residents are living on social security.

Where exactly do you want us to pull this money out of? Not happening.

William Cooperman

Allentown Water / Sewer Customer - unknown

The proposed switch to monthly billing along with the increase in our bills is particularly hard on retired people on fixed incomes. In our Senior years are we expected to cut our usage to be able to pay for the ever increasing cost? Whoever did the math when the Authority took over the City of Allentown's Water & Serwer operations made some very poor calculations- the net result being we now have to pay more for their miscalculations. When will it ever stop for the Seniors?

Ronald Brophy

Allentown Water / Sewer Customer - unknown

so this whole water authority was sold by the city to cover pensions plans and now ur saying that we need to pay more money so we can actually maintain our water and sewer. is that was this is all about well i wud like to attend this meeting. so \$156 more a year ? i think we knew this was going to happen . maybe your workers shud work little more see a lot of water authority trucks parked doing nothing around lehigh valley and most of those trucks have 2 workers in them

Elmer Smith

Allentown Water / Sewer Customer - unknown

Dear Sirs,

As a senior citizen on a fixed income I ask that you do not vote to go to a monthly bill instead of a quarterly bill. \$13 a month increase does not sound like a lot but it will be a major burden on seniors. I realize that you have a financial burden but please do not expect the customers to once again make up for it. Hopefully you can renegotiate some of the debt somehow to alleviate your debts. Thank you

Diane Cheer

Allentown Water / Sewer Customer - unknown

Hello LCA,

I am an Allentown resident. In case I cannot attend the meeting, I am sending my input now that my neighbor has given me a newspaper article written about the fiasco.

My first question is: Why and how was there such a miscalculation on the funding that was needed by the LCA when they took over the lease 5 years ago? Who is responsible for this gross miscalculation and where exactly did this money go? WHY did the projects cost twice as much as expected?

Taking a stab in the dark - does it have anything to do with the implementation of high-falutin' electronic technology? This push for electronic technology by some unseen force or entity is draining the pockets and life out of everyone. From schools to health care to smart grids, it is a time-sink and a money-sink. It is not environmentally sustainable, has not improved anything (speaking firsthand as a respiratory therapist regarding mandatory electronic medical records) and slowly but surely the mainstream media is forced to admit that indeed it is hazardous to human health and life everywhere.

Obviously, electronic tech has been beneficial in a few very specific instances, but certainly not to the extreme that it is being forced upon us all. This needs to be tempered and re-evaluated. It is not, ultimately, the way of the future good.

If the behemoth costs of "upkeeps" have nothing to do with electronic tech, then the question still remains of why there was such an error in monetary calculation and really, are the Allentown residents responsible for this? There is obviously a piece of the story missing.

Mai To

Allentown Water / Sewer Customer - unknown

I am against monthly billing of water and sewer.
An increase of 13 dollars per month is high.
Thanks

Daniel and Gail King

Allentown Water / Sewer Customer - unknown

We are definitely not in favor of monthly billing. This fee for monthly billing is ridiculous.
Raise the rates to other municipalities if money is needed. The residents of Allentown just got hit with a stormwater fee. We have had enough.
Quarterly billing should remain in effect. Again raise rates if need be. Pay for what is used.
Senior citizens can not afford to much more.
Thank you

Matt Shelly Sr.

Allentown Water / Sewer Customer - unknown

why don't you just increase the bill and keep it quarterly or better yet get rid of the niz and we will have enough tax money. In 7 years most of the tenants will leave the niz anyway cause their taxes will be due plus already the niz is a merry go round for a lot of tenants. hear and gone hear and gone. no need to reply just post my input at the public input meeting on thurs.
thanks

Thomas Edmondson

Allentown Water / Sewer Customer - unknown

An increase of \$5.00 is more reasonableness than a \$13.00 increase.If you are going to increase the amount anyway keep the payments quarterly. PMGU

Ron Hobby

Allentown Water / Sewer Customer - unknown

PPL or UGI would never get away with this....the PUC would require that the fee be passed on to all customers connected to their systems...charging an added fee to only residents of the city of Allentown is discrimination....this added fee should be passed onto all customers connected to the entire water supply system.....

I am going to get right to the point...take the monthly bill idea along with a \$13 added fee each month and stick it up your water spout.....

Barb Janoski

Allentown Water / Sewer Customer - unknown

Would you please break out the increased monthly cost to the city of handling monthly billing? Seems that the \$13 increase could be reduced if you didn't have to process three times as many bills.

Can't attend the meeting tonight. Perhaps you could explain the reasoning for increasing the billing costs by going monthly on your website. Also, why did the Authority let things get so bad without actually addressing the situation?
