IT Master Plan 2019

- Last one completed in 2012
- Added several large facilities
- Added more than 110 users
- Increased mobile functionality and use
- More and more data collected and consumed internally
- Driven and well supported Information Technology plan
LCA System

- 1 Primary Water Filtration Plant
- 8 Reservoirs
- 32 Pump Stations
- 20 Well Stations
- 660 Miles of water main
- 3,700 Fire Hydrants

- 8 Wastewater Treatment Plants
- 7 Pump Stations
- 6 Meter Stations
- 16 Miles of force main
- 390 Miles of collections system
- 9900 Manholes
LCA Departments

- Operations (multiple locations)
- Customer Service (2 locations)
- Billing (2 locations)
- Compliance (multiple locations)
- Capital Works
- Administration
- Finance
- Legal
- IT

- Human Resources
- Communications
- Purchasing
- Accounting
Technology

Infrastructure 2012 v 2019

Deliverables

- Executive Summary
- IT Mission Statement
- Departmental Discovery Report
- Findings and recommendations by department
- Define ROI and prioritization road map