



Lehigh County Authority

LCA ALLENTOWN DIVISION

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April – June 2019 Newsletter

LCA Customer Notice – Spring 2019

Hot Topic: 2018 Water Quality Reports Available

Water Quality Reports are Now Available Online:

Each year, we provide our customers with an annual Water Quality Report to let you know how our water quality stacks up against federal and state standards for safe drinking water. We encourage you to review this report as it provides details about the source and quality of the drinking water delivered to your community in 2018. Please visit us online to view the report for our Allentown Division: lehighcountyauthority.org/wp-content/uploads/ALD.pdf. If you wish to have a paper copy, you can print one directly from the website. You can also receive a printed version by contacting us at 610-437-7515.

Attention landlords, businesses, schools, restaurants and other large employers! Please share this info with tenants, students, employees, patrons and other water users at your location who do not receive an LCA water bill.

*Este informe contiene informacion muy importante sobre se agua potable.
Traduzcalo o hable con alguien que lo intenda bien.*



Tips & Tricks to help you Find & Fix Leaks!

In March, Lehigh County Authority helped to spread the word about “Fix a Leak Week!” In partnership with the U.S. Environmental Protection Agency (EPA’s) WaterSense® program, LCA shared facts and information to help figure out where leaks may be lurking.

The flapper in the toilet tank is a lot like belts and hoses in your car. Made of rubber, it can age and deteriorate over time, then not seal well. When that happens, you have a leak! You may hear the toilet running, but many toilet leaks are sneaky and silent! Water slowly leaks out and can cause a higher water bill!

Fixing a toilet flapper is something you can learn to do by watching YouTube® videos, if you like to do it yourself, but it is very important to make sure you get the right size replacement part. It’s a good idea to turn off the water to the toilet, remove and take the old flapper along with you to the hardware store. Otherwise, call a licensed plumber! Remember, a leaking toilet can waste up to 200 gallons of water per day!

Find more tips on our website, www.lehighcountyauthority.org, under Customer Service/Common Service Issues.

2019 Water System Flushing Schedule:

Lehigh County Authority (LCA) will complete system wide flushing of the water system in Allentown during the spring and summer months. This important maintenance program helps to ensure the water system is maintaining proper disinfection, and helps to clean out the water lines in your neighborhood.

What should you do when LCA is flushing in your area? If you see a crew flushing a hydrant on your street, avoid running tap water, using the washing machine, or running the dishwasher until the flushing is complete to avoid drawing discolored water into your home plumbing. If possible, completely avoid using your hot water as this may draw discolored water into your hot water heater allowing the discoloration to persist for long periods of time. After the flushing is completed in your area, turn on your cold water tap. If you encounter discolored water, shut the water off and wait several minutes before you turn on your cold water tap again. If pressure or volume seems low, check faucet screens for trapped particles.

Safety Notice: If you see hydrant flushing crews working in the area, please drive carefully and treat them like any other road construction crew.

Brown Water Notice: Discoloration of your water after system flushing only affects the appearance of the water. There is no health risk associated with the discoloration of water after system flushing. If your water does not clear up, contact LCA.

Schedule: The 2019 flushing schedule should be considered tentative depending on the weather. Unless otherwise noted, flushing will occur during daytime hours.

March 18th – March 31st: Ward 3 and Ward 13	Center City, south of Hamilton, between 7 th and 19 th Streets
April 1st – April 14th: Ward 18	West Allentown, south of Hamilton, west of 19 th Street
April 15th – April 28th: Ward 7 and Ward 11	Center City, north of Hamilton, between 9 th and 26 th Street
April 29th – May 19th: Ward 17	West Allentown, north of Hamilton, west of 22 nd Street
May 20th – June 2nd: Ward 8 and Ward 11	North Allentown, north of Gordon Street, between 7 th and 22 nd Streets
June 3rd – June 23rd: Ward 12	South Allentown, south of the Little Lehigh Creek and west of the railroad tracks, from Trout Creek Park to Bicentennial Park and on the Queen City Airport area
June 24th – July 7th: Ward 1, 2, 5 and 4	Center City, both north and south of Hamilton, between 4 th and 9 th Streets
July 8th – July 14th: Ward 10	North Allentown, east of 7 th Street, between Liberty Street and Sumner Avenue
July 15th – July 28th: Ward 8	North Allentown, west of 7 th Street, between Liberty Street and Sumner Avenue
July 29th – August 4th: Ward 9 and Ward 6	Center City, north of Hamilton, east of Law Street and following north up along the Lehigh River
August 5th – August 11th: Ward 14	East Allentown, east of the Lehigh River, from Keck Park north up to the East Side Fire Station
*August 12th – September 1st: Ward 15 (Minus the high elevation system)	East Allentown, north and east of the East Side Fire station, and then south toward the Allentown State Hospital area
*September 2nd – September 15th Ward 16 (Minus the high elevation system)	South Allentown, south of the Lehigh River and east of the railroad tracks, south down to Chapel Avenue
*September 16th – October 6th: Ward 19 (Minus the high elevation system)	South Allentown, south and east of Trout Creek Park, down to the South Mountain Reservoir and Park area

**After these areas are completed the high elevation system will be flushed at night from 10:00 p.m. to 6:00 a.m. There are 105 hydrants in these areas, which include Ward 15, 16, 19 and 28th Street. The high elevation hydrants in the system are silver and black in color. Questions, call 610-437-7515.*