



LCA Currents

Water news straight from the source.

Every drop matters.
Every customer counts.

Payment Options for your LCA Water / Sewer Bill

Regular Mailed Payments are always welcome! Use the enclosed envelope to send your check or money order to LCA. Make your check payable to "Lehigh County Authority"!

Walk-In or Drive-By: Visit us at either of our two locations to drop off a payment or pay by credit card. At both locations, we have a secure payment drop-box, or come inside to visit us!

Allentown Office: 1300 Martin Luther King Jr. Drive
Wescosville Office: 1053 Spruce Street

Call LCA: We are now accepting credit cards by phone!

AutoPay is Easy - Sign-up form on the back of this notice!

Enroll in our AutoPay program to have your LCA water / sewer bill automatically deducted from a checking or savings account. A form is on the back of this newsletter, so sign-up today!

High Water Bill? Check your Toilets for Leaks!

If your water bill is higher than you think it should be, check the details on the bill above. If the meter reading shows as an "ACTUAL" meter reading, that means the water actually went through your meter and LCA was able to obtain an accurate meter reading to generate your bill. Therefore, you may want to evaluate your home for leaks.

One common cause of a high water bill is a silent leak in your toilet. Check your toilets for silent leaks by placing a few drops of food coloring in the tank behind the toilet. Wait about 15 minutes without flushing, then check the toilet bowl. If colored water appears in your bowl, that means you have a leak that can waste water and drive up your water bill.

If you can't find a leaky toilet, you may need a plumber to help you locate leaks. Please remember, LCA does not provide plumbing services.

LEHIGH COUNTY AUTHORITY

1053 Spruce Street
P.O. Box 3210

Allentown, PA 18106-0348

Office Hours: 8:15 a.m. - 4:45 p.m., M-F

610-398-1444 * 610-398-2503 (After-Hours Emergencies)

www.lehighcountyauthority.org * service@lehighcountyauthority.org

LEHIGH COUNTY AUTHORITY - AUTO PAY PROGRAM PROVISIONS & SERVICE AGREEMENT

Record of Payment: The amount and date of your automatic transfer will be shown on your bank statement. This is your proof of payment.

Availability of Funds: You are responsible for having enough money in the account you selected on the payment date. An insufficient fund charge will be added to your LCA account should your transfer be returned due to insufficient funds. In addition, your automatic debit plan service will be cancelled if two payments are returned for any reason in a 12-month period.

Final Payment: If you are participating in this payment option when your account is to be closed, your final bill must be paid by mailing your final amount due to LCA.

Payment Date: Payment of the amount due will be transferred from your account on the due date listed on your water/sewer bill. You will receive your water/sewer bill approximately 3 weeks prior to the payment date. Bills will be issued for your personal record-keeping only.

Termination: This authorization will remain in effect until your service has been terminated. You may also terminate this authorization via verbal or written notice to LCA. Cancellation will occur seven days after such notice is received.

Account/Address Change: Please notify LCA of any account or address changes as soon as possible.

Please cut along this line and keep the top portion for your records.

You may return this form with your payment of this quarter's water and/or sewer bill if you wish.

*However, the automatic payments won't begin until next quarter, so you **must** pay this quarter's bill by check as you normally do.*

AUTOPAY PROGRAM ENROLLMENT FORM

I hereby authorize my financial institution to charge the account I have specified in the amount of my Lehigh County Authority (LCA) water and/or sewer bill and send that amount to LCA. I agree that each charge to my account shall be the same as if I had signed a check to pay my bill. This authority will remain in effect until I notify LCA otherwise. If I change the account or financial institution specified, I will provide verbal or written authorization of such to LCA. I understand that LCA and the financial institution reserve the right to terminate my participation in this payment plan. I understand and agree that LCA is not liable for erroneous bill statements or incorrect debits to my account, except that should an error occur, LCA will be responsible to correct it once I notify them of the error.

ALL INFORMATION MUST BE COMPLETED OR FORM WILL BE RETURNED TO YOU.

Please print clearly!

LCA Account # _____ Name _____
(as it appears on your water bill)

Address _____

City _____ State _____ ZIP _____ Phone # _____

Name of Depositor (if different from customer) _____

Name of Financial Institution _____

Checking Account – Please sign below and enclose a blank check marked “VOID.” If you are enclosing this form with your water/sewer bill payment, you **must** enclose a second check marked “VOID.”

Savings Account (no passbook accounts) – Please provide account info and sign below.

Account # _____ ABA Routing # _____

Signature _____ Date _____



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