



## LCA SUBURBAN DIVISION

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April - June 2018 Newsletter

### Spring 2018 – Customer Notices & Updates

## Hot Topic: Clogged Pipes can mean Costly Repairs for both LCA & property owners!

**Fats, oils and grease, also known as F.O.G., can cause big trouble for your pipes, and could result in costly repairs!** These substances, many of which come from cooking, are liquid when hot, but solidify when they cool, and can cause costly blockages to your home's septic pipes or those operated by Lehigh County Authority. Whether you are cooking bacon or other foods that leave grease behind, or have greasy sauces, gravy or leftovers on plates you may be washing in the sink, whatever you put down the drain could contribute to a sewer backup.

If you are using oil for deep-frying foods, consider saving it for future use, storing it in a glass jar with a lid and a label. Otherwise, to dispose of grease, sauces, oils and food particles in the trash, before they lead to bigger problems, use an empty soup can, milk carton, glass jar or other container, allowing it first to cool and harden prior to placing in the trash. Wipe pans and dishes to remove remaining oils or grease prior to putting them in a dishwasher or hand washing them. However, if you pour it down your drain, running hot, soapy water will not help once it has become solid in your pipes. Let's all work together to keep F.O.G. out of our pipes and from clogging up the system!



**Wipes may be quick and convenient, but they could cost you later!** Just because the label on many different types of disposable wipes says "flushable" does not mean it's safe to do so. Flushing wipes of any kind, including baby, makeup, cleaning, or other wipes, can jam up the pipes in your home, as well as those of the LCA sewer system. Not all wipes are manufactured the same, and many do not biodegrade, or they degrade slowly, leading to expensive problems for property owners and for LCA.

Wipes that get stuck in your plumbing can combine with grease, food particles, toothpaste and other things you send down the drain, leading to bigger clogs and problems. LCA often removes long strands of tangled wipes from the Kline's Island Waste Water Treatment Plant, which make it there, but have not decomposed at all along the way!

Do your part and put wipes where they belong – for now, that is in the trash – not into our wastewater treatment or water supply. We thank you for your kindness to our system and our environment.

#### **Flushing Program Information:**

LCA will continue to conduct our water system flushing program, which is required to help remove buildup of sediment in our water lines and improve water quality for all customers. However, when we are flushing the water system in your neighborhood, you may experience decreased water pressure or dirty water.

**Safety Notice:** If you see hydrant flushing crews working in the area, please drive carefully and treat them like any other road construction crew.

**Brown Water Notice:** Discoloration of your water after system flushing only affects the appearance of the water. There is no health risk associated with the discoloration of water after system flushing. If your water does not clear up, contact LCA. After flushing is completed in your area, turn on your cold water tap. If you encounter discolored water, shut the water off and wait several minutes before you turn on your cold water tap again. If pressure or volume seems low, check faucet screens for trapped particles. If the issues do not resolve, please call LCA Customer Care at 610-398-1444.

# Your Water Quality Report is Now Available Online!

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Each year, we provide our customers with an annual Water Quality Report to let you know how our water quality stacks up against federal and state standards for safe drinking water. We encourage you to review this report as it provides details about the source and quality of the drinking water delivered to your community in 2017.

If you wish to have a paper copy, you can print one directly from our website. You can also receive a printed version by contacting us at 610-398-1444.

**Attention landlords, businesses, schools, restaurants and other large employers:** Please share this info with tenants, students, employees, patrons and other water users at your location who do not receive an LCA water bill.

*Este informe contiene informacion muy importante sobre se agua potable. Traduzcalo o hable con alguien que lo intenda bien.*

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## Finding your Water Quality Report online is easy!

### If you live or work here...

### Visit us online here to view your report...

Mill Creek Acres in Washington or Heidelberg Twp .....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/MCD.pdf">www.lehighcountyauthority.org/wp-content/uploads/MCD.pdf</a>
Schnecksville / Neffs area in North Whitehall Twp .....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/NWD.pdf">www.lehighcountyauthority.org/wp-content/uploads/NWD.pdf</a>
Villages of Slatedale or Emerald and along Welshtown Road in Washington Twp .....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/WTD.pdf">www.lehighcountyauthority.org/wp-content/uploads/WTD.pdf</a>
Beverly Hills development in Lower Milford Twp .....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/BHD.pdf">www.lehighcountyauthority.org/wp-content/uploads/BHD.pdf</a>
Heidelberg Heights development in Heidelberg Twp .....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/HHD.pdf">www.lehighcountyauthority.org/wp-content/uploads/HHD.pdf</a>
Mink Estates & Far View Farms developments in Upper Milford Township .....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/UMD.pdf">www.lehighcountyauthority.org/wp-content/uploads/UMD.pdf</a>
Buss Acres & Deer Run developments in Upper Milford Township .....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/UMCD.pdf">www.lehighcountyauthority.org/wp-content/uploads/UMCD.pdf</a>
Areas immediately outlying the Borough of Emmaus in Upper Milford, Salisbury & Lower Macungie Twp .....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/ECD.pdf">www.lehighcountyauthority.org/wp-content/uploads/ECD.pdf</a>
(Note: this water system is sometimes referred to as our "Emmaus Consecutive Division")	
Pine Lakes at Lynn development in Lynn Township .....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/PLD.pdf">www.lehighcountyauthority.org/wp-content/uploads/PLD.pdf</a>
Madison Park North development in Lynn Township .....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/MND.pdf">www.lehighcountyauthority.org/wp-content/uploads/MND.pdf</a>
Clearview Farm Estates development in Moore Twp .....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/CFD.pdf">www.lehighcountyauthority.org/wp-content/uploads/CFD.pdf</a>
Arcadia West / West Hills business parks and the Northwestern Lehigh Elementary School in Weisenberg Township .....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/AWD.pdf">www.lehighcountyauthority.org/wp-content/uploads/AWD.pdf</a>
<b>Anywhere else in Lehigh County</b> .....	<a href="http://www.lehighcountyauthority.org/wp-content/uploads/CEN.pdf">www.lehighcountyauthority.org/wp-content/uploads/CEN.pdf</a>
<i>(This includes portions of Upper and Lower Macungie, Salisbury, South Whitehall, Upper Milford and Lowhill townships, called our "Central Lehigh Division.")</i>	

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