

December 31, 2017 – January 15, 2018  
Record breaking cold snap comes in with the New Year!





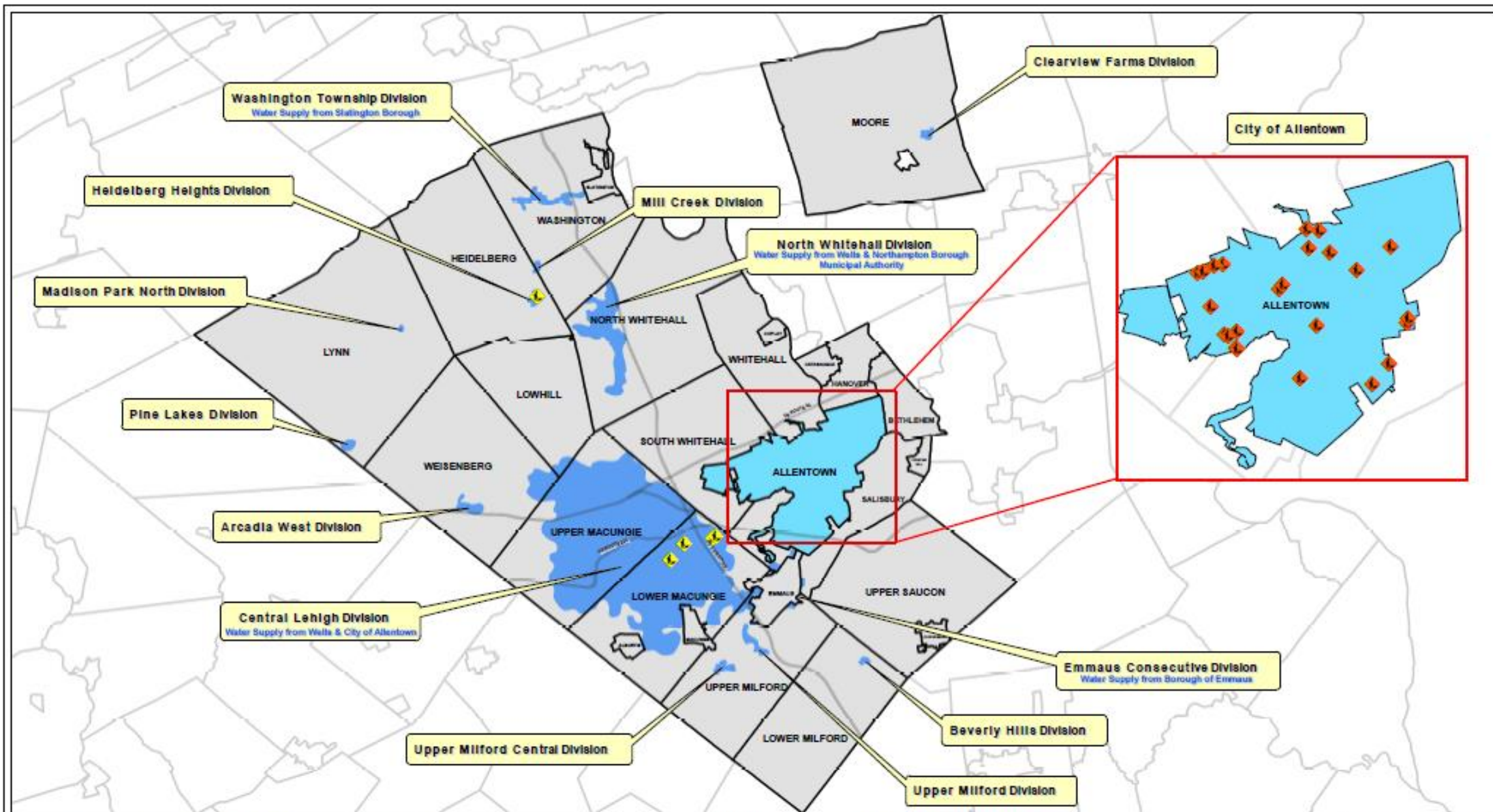
## Allentown Division

- 16 Main Breaks
- 8 Service Line Leaks / Other Repairs
- 297 After-Hours Service Calls
- 1,713 Overtime Hours
- Estimated Total Cost = \$206,000

## Suburban Division

- 4 Main Breaks
- 1 Service Line Leak
- 18 After-Hours Service Calls
- 205 Overtime Hours
- Estimated Total Cost = \$43,000





LEHIGH COUNTY AUTHORITY  
GIS  
DATE: 1/15/2018  
SCALE: 1:25000  
CHECKED BY: NCB  
APPROVED BY:

- Suburban Division Main Breaks
- City of Allentown Main Breaks
- LCA Owned Water Service Area
- Allentown Water Service Area



LEHIGH COUNTY AUTHORITY  
**WATER MAIN BREAKS**  
LEHIGH COUNTY, PENNSYLVANIA

12/31/2017 - 1/15/2018

LEHIGH COUNTY AUTHORITY  
GIS  
DATE: 1/15/2018  
SHEET: 1 of 1  
GIS PROJECT NO. \_\_\_\_\_

## Allentown Division – Main Breaks

<u>DATE</u>	<u>ADDRESS</u>
1/2/2018	300 Block of N 26th
1/2/2018	2545 Livingston
1/2/2018	Lehigh St & Vultee
1/2/2018	219 S Glenwood
1/3/2018	551 S Muhlenberg
1/3/2018	St Lucas & Livingston
1/4/2018	S Berks & Fairview
1/4/2018	2507 Livingston
1/6/2018	1015 N 23rd
1/7/2018	S 25th & Fairview
1/8/2018	Wood & Hamilton
1/8/2018	E Juniata & S Filbert
1/10/2018	2465 S Alice
1/11/2018	1001 N 6th (Jordan Pool)
1/11/2018	115 N Filbert
1/13/2018	620 S Muhlenberg



## Allentown Division – Service Line Leaks & Other Repairs

<u>DATE</u>	<u>ADDRESS</u>
1/4/2018	1415 Turner
1/4/2018	915 S 10th
1/4/2018	220 N Madison
1/5/2018	713 N 7th
1/7/2018	416 1/2 & 418 Whitehall
1/8/2018	600 Block of E Susquehanna
1/11/2018	2001 S Aubrey
1/13/2018	450 N 4th

## Suburban Division – Main Breaks

<u>DATE</u>	<u>ADDRESS</u>
1/1/2018	1172 Treeline Drive
1/1/2018	1192 Treeline Drive
1/5/2018	6273 Hillside Road
1/13/2018	1141 Hillview Drive

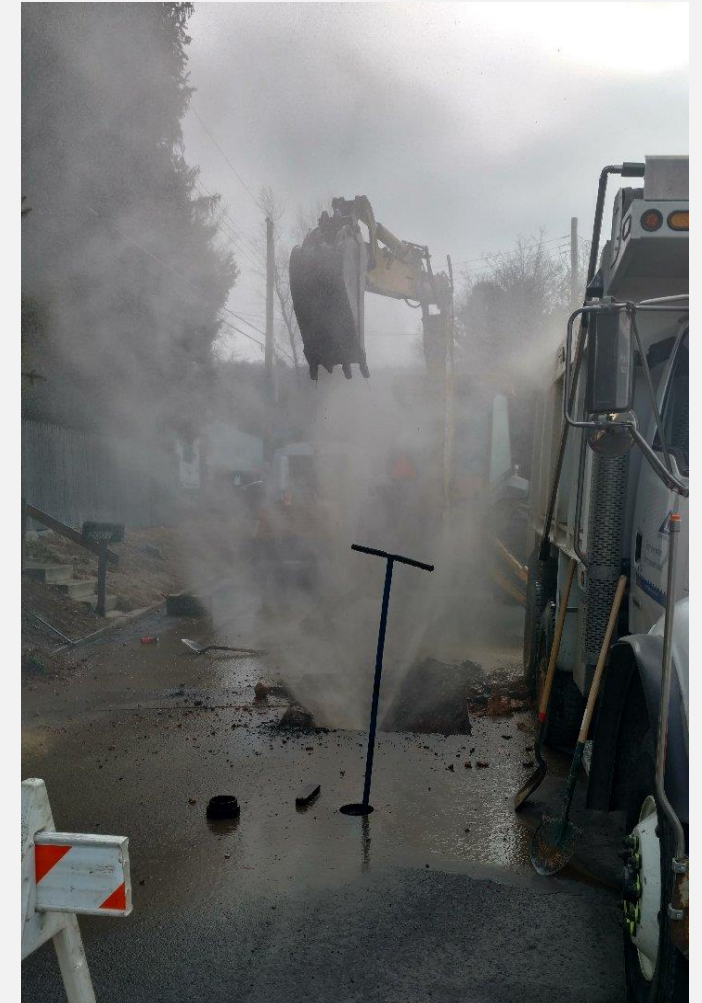
## Suburban Division – Service Line Leak

<u>DATE</u>	<u>ADDRESS</u>
1/11/2018	1025 Village Round



- Allentown frozen meters – 111
- Suburban frozen meters – 7
- Allentown Customer Care calls – 2,337 (Regular hours - Jan. 1-12)
- Suburban Customer Care calls – 274
- About 800-1000 more calls than normal for a 2 week period!





12/31/17 – 1/15/18: In this 2-week period, LCA has repaired more main breaks in the Allentown Division than in the entire calendar year of 2017!



# AMAZING EMPLOYEE DEDICATION

## THANK YOU!!

- John Maco III – 145 Hours of Overtime in 2 weeks
- 4 Employees – 90-100 Hours of Overtime in 2 weeks
  - Shaun Lee
  - David Gutierrez-Diaz
  - Chris Bogert
  - Paul Veazey
- 17 Other Employees – 50-80 Hours of Overtime in 2 weeks
- Allentown Distribution & Collection – Emergency Operations Management
  - Jason Gruber, Manager
  - Supervisors: James Yoachim, Pierce Heffner, Josh Kuhns